

Trading FAQs

1. What types of investments are available to trade?

Millennium Trust supports trading of stocks, mutual funds, ETFs and bonds, with some limitations. Each of these asset classes is described below.

Stocks

Stocks represent the ownership of a portion of equity in a publicly-traded company. The stock of a company is represented by shares, which can be purchased individually or in specific quantities by investors. Individual stocks have a limited number of shares, although companies have the ability to issue new shares at their discretion. A company may offer different types of shares, or classes of stock. Each class can carry different ownership rules, share values and privileges. A stock certificate details the specific rights and privileges of each share or class of stock and signifies ownership in the company. Stock certificates are not typically issued in physical form, but rather, the record of share ownership is maintained electronically. Stocks are traded on public exchanges, including NYSE and NASDAQ, and are priced continuously during market hours.

Mutual Funds

Mutual funds are made up of a pool of funds collected from multiple investors for the purpose of investing in certain types of assets. These funds are often professionally managed by money managers who utilize a variety of strategies and investment instruments to achieve the fund's stated objective. They are regulated by the SEC and are traded on public exchanges.

Mutual funds are also represented by shares, which can be purchased in specific quantities or

values. All mutual fund trades are priced at the end of each day, at that day's Net Asset Value (NAV), which is calculated based on the cumulative value of the underlying assets.

Exchange Traded Funds (ETFs)

Exchange Traded Funds consist of a basket of securities, similar to mutual funds, and are also separated into shares. However, these shares trade on public exchanges and are priced throughout the day, like stocks, rather than being priced and traded at the end of every trading day like mutual funds.

Bonds

Bonds are certificates issued by a government entity or a company where the issuing entity promises to repay borrowed money at a specified rate of interest at a specified time.

2. Are there any limitations on what investments I can trade?

Millennium Trust supports the trading of mutual funds, publicly-traded bonds, CDs, and stocks and ETFs that are traded on the NYSE and the NASDAQ with some exceptions:

- Over-The-Counter (OTC) stocks. These are stocks traded via a dealer network as opposed to on a centralized exchange.
- Stocks priced under two dollars per share.
- Cryptocurrency. At this time, Millennium Trust does not support trading cryptocurrency.
- Options Trading. Options are contracts that give traders the right to buy or sell a specific asset on a specific date at a specific price.
- Foreign Stocks.
- Leveraged ETFs or Mutual Funds. These leveraged funds are those that use debt and/or derivatives to generate double or triple the daily performance of a certain index or asset class.

You can see the mutual funds currently available for custody on our platform by viewing our [Mutual Fund Custody List](#) and the available money market funds by viewing our [Money Market Fund Custody List](#).

3. What are the fees for trading?

Many mutual funds can be traded with no transaction fee, but with some mutual funds a \$10 online transaction fee will be charged. As for stocks and ETFs, there is a \$10 online transaction fee for each trade, and a brokerage commission that varies on the size of the trade (\$8 minimum). At this time, bonds and CDs must be purchased over the phone.

NOTE: Trade fees are being temporarily waived out of consideration for our clients experiencing the economic stresses of COVID-19.

	Online Investment	Phone Order
Mutual Funds		
• No Transaction Fee	\$0	\$25
• Transaction	\$10	\$25
Stocks/ETFs*	\$10	\$25
*Plus brokerage commission (\$8 min.)		
Up to 2,500 shares	\$8 flat fee	
2,501-5,000 shares	\$0.015/share	
5,001 + shares	\$0.010/share	
Bonds/CDs	N/A	\$50

4. Can Millennium Trust help me pick the right investment?

No. Millennium Trust performs the duties of a directed custodian, and as such does not provide due diligence to third parties on prospective investments, platforms, sponsors or service providers, and does not offer or sell investments or provide investment, legal or tax advice. However, Millennium Trust provides third-party content on the client portal to help educate you on investments and saving for retirement.

Millennium Trust does not and cannot guarantee the accuracy or completeness of such third-party content.

5. What are the basic differences between market, stop and limit order types for stock and ETF trades?

Market Order

A market order is the most basic type of trade order. It instructs Millennium Trust to buy (or sell) at the best share price that is currently available.

Limit Order

A limit order is an order to buy (or sell) at a specified price or better. A buy limit order will only be executed if the share price reaches a specified limit price or lower. Conversely, a sell limit order will only be executed at the specified limit price or higher.

Stop Order

A stop order to buy or sell becomes active only after a specified price level has been reached (the "stop level"). The placement of stop orders differs from that of limit orders: a buy stop order is placed above the market, and a sell stop order is placed below the market. Once the stop level has been reached, the order is automatically sent to the exchange for execution.

Stop orders are further defined as stop-market or stop-limit orders

- Stop-market order creates a market order once the stop level has been reached;
- Stop-limit order creates a limit order once the stop level has been reached.

Order Duration

In addition to market, limit and stop orders, you can also specify how long an order will be in effect; that is, how long the order will remain in the market until it is cancelled (assuming it is not filled).

Order durations include:

- Day – automatically expires at the end of the regular trading session if it has not been executed.
- Good-Til-Canceled (GTC) – remains active until the trade is executed or you cancel the order. Our Broker cancels GTC orders automatically if they have not been filled in two years.
- Good-Til-Date (GTD) – remains active until a specified date unless it has been filled or canceled.

6. How can I set up online trading and perform trades on the platform?

In order to trade online please refer to the [Portal Registration Instructions](#) and the [Investment Platform User Guide](#).

7. How do I cancel an open order?

To cancel an open order, go to the pending orders tab on the Trade Status page. If your trade has not yet been fulfilled, you will be able to request a cancellation by clicking the “x” in the far right column of the trade status table.

8. I just sold a mutual fund or stock, how soon will the cash be available in my account?

Mutual funds settle on trade date plus one (T+1), so proceeds from the sale are available in your account the business day after the trade is accepted at our executing broker.

Stocks settle on trade date plus two (T+2), so proceeds from the sale are available in your account two business days after the trade is accepted at our executing broker.

9. Can I purchase a Certificate of Deposit (CD)? If so, how do I choose my options, such as funding amount, yields and maturity date?

CDs can be purchased through Millennium Trust’s trade desk. You will need to decide the length of time you want to hold the CD (2 years, 5 years, etc.).

The associate on the trade desk will then obtain a list of available CDs based on this time frame. You can then choose which CD best fits your needs.

10. Are dividends automatically invested?

Your account is automatically set up to reinvest mutual fund dividends. This election can be switched to receiving dividends in cash by contacting our Client Service department.

Stock dividends are only paid in cash; dividend reinvestment is not an option. There are other corporate actions or special dividends that could result in you receiving additional shares, however, these are paid at the issuer’s discretion.

11. Will I be taxed on trades placed within my tax-deferred account?

Gains or losses that result from trades that take place in your tax-deferred account do not typically impact your current taxable income. Tax-deferred accounts are usually not taxed until cash or assets are distributed out of the account to you. However, to confirm your specific circumstances, you should consult with a financial advisor or tax advisor as Millennium Trust does not provide tax, legal or investment advice.

12. What are Stable Value Funds and where can I obtain more information?

Your former employer may have directed your funds to be initially invested in a Stable Value Fund. Stable Value Funds are funds that guarantee an interest rate set by the contract with the Stable Value Fund provider that governs the Stable Value Fund. Once funds have been withdrawn from a Stable Value Fund, they generally cannot be reinvested in such fund.

13. I am unable to trade online, what should I do?

Prohibited asset error message when placing buy order

Investment cannot be purchased because it falls into an excepted category. Please reference to question number 2.

Insufficient funds error when placing buy order

- Because of settlement date differences of stock and mutual funds, mutual funds cannot be bought immediately after the sale of a stock/ETF.
- Available cash may not be enough to cover buy order due to recent price volatility.
- Check deposits will normally incur a 5 business day hold, meaning that the funds are not available for immediate use.

Account indicates "Restricted for trading" when accessing the Trade Center

Contact Client Services for assistance on removing the restriction. Millennium Trust's trade desk is unable to place orders for restricted accounts.

- Client Service for Automatic Rollover IRAs - 877.682.4727
- Client Service for accounts holding Alternatives - 800.618.6177

Unable to select account when accessing the Trade Center

Contact Client Services for assistance on enabling account for online trading access.

- Client Service for Automatic Rollover IRAs - 877.682.4727
- Client Service for accounts holding Alternatives - 800.618.6177

14. What hours is the trade desk open?

Normal business hours are:
Monday – Friday, 8:00 am - 3:30 pm CT.

Millennium Trust Company performs the duties of a directed custodian, and as such does not provide due diligence to third parties on prospective investments, platforms, sponsors or service providers, and does not offer or sell investments or provide investment, legal or tax advice. Millennium Trust Company® and Above and Beyond Custody® are registered trademarks of Millennium Trust Company, LLC in the United States. ©2021 Millennium Trust Company. All rights reserved.